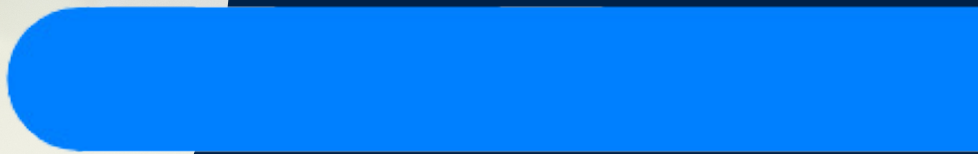
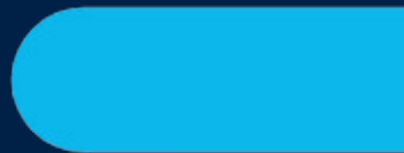
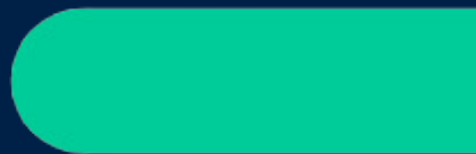




Electric Vehicle (EV) Delivery Programme



Project Scope

To improve air quality and promote sustainable transport, the London Borough of Camden initiated a borough-wide programme to install electric vehicle (EV) charging points at 90 strategic locations. Citisense was commissioned to provide end-to-end support for consultation, analysis, and technical design to facilitate implementation.

What We Did

Citisense delivered a full-service consultancy, supporting the EV programme from inception through to decision-making:

- **Public Engagement Materials**

We created clear and visually engaging consultation leaflets for each location to help inform and involve local residents, ensuring accessibility and public clarity.

- **Conceptual & Detailed Design Drawings**

Our team produced two key sets of drawings:

- Consultation Drawings: Illustrated key project features in an easily digestible format for the general public.
- TMO & Detailed Design Drawings: Created for the statutory consultation stage and implementation phase, these drawings included precise layouts, dimensions, and technical specifications. They were critical for guiding LBC's design engineers and contractors during installation.

- **Consultation Analysis & Coding**

We analysed up to 1500 public responses, coded data thematically, and identified recurring concerns and insights to inform project decisions.

- **Decision Report**

Delivered a comprehensive report summarising consultation feedback and including officer responses, enabling LBC to make informed, accountable decisions.

Design Outcomes

- Developed technical design packages that aligned with Camden Council's infrastructure standards and regulatory requirements.
- Provided precise, implementation-ready drawings, facilitating seamless handover to the Council's project team.
- Ensured that designs reflected both public feedback and engineering feasibility, minimising rework and accelerating project timelines.

Deliverables

- Public Consultation Leaflets
- Consultation Drawings & TMO Drawings
- Coding & Thematic Analysis of consultation data
- Detailed Decision Report

Outcomes

- Achieved a robust, well-communicated consultation process.
- Enabled LBC to move swiftly to the implementation phase with confidence in the technical accuracy of the proposed infrastructure.
- Strengthened public trust in the council's sustainable transport strategy through transparency and responsiveness.

Client Feedback

"JP was amazing, from start to finish. He was an excellent communicator, keeping us fully informed at every step along the way, both by phone and messages. He produced excellent work at all times, fitting in seamlessly with the Council's project manager and design engineer. He showed excellent flexibility when changes needed to be made, and these were always delivered in a timely manner. A great, engaging human being too. I really can't praise him high enough!"



Our capabilities include:



Design:

Craft a visionary plan that fits your objectives



Consultation & Engagement:

Get everyone on board with open communication and inclusive workshops.



Workshops with Pupils:

Empower young voices to shape their streets.



Traffic Orders:

Navigate the legalities with our expert guidance.



Monitoring:

Track progress and celebrate success with data-driven insights.



Project Management:

Keep your project on track, on time, and on budget.

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Get in touch to find out **how we**
can support you